



NETWORKS

METER BY METER WE'RE GETTING YOUR AREA READY FOR A LOW-CARBON FUTURE.



Your next generation electricity meter

As part of the Climate Action Plan, ESB Networks is replacing 2.4 million electricity meters in homes, farms and businesses across Ireland with next generation meters. The introduction of this new technology will bring benefits to customers, the environment and the economy.

Work will begin in the autumn of 2019 and continue on a phased basis through to the end of 2024.

We would like to thank you in advance for your co-operation while we carry out the replacement work.



Replacing your meter

- You will receive a letter a few weeks in advance of your meter replacement.
- If your electricity meter is outdoors and easily accessible, you don't need to be home for us to carry out the meter replacement.
- If your meter is located inside, we will arrange an appointment with you.
- An ESB Networks network technician or an electrical contractor working on our behalf will come to your property to remove your existing meter and replace it with the new smart meter. All our installers will carry photo ID.
- To do the work safely we will need to turn off your electricity supply for approximately 45 minutes.
- We will also undertake a safety assessment of the overall meter installation and, where necessary, carry out additional improvement works, at no cost to you.

Frequently asked questions

What are smart meters?

Smart meters are the next generation of electricity meters. Using digital technology and the 2G mobile phone network, the smart meters will give you access to accurate information on your energy usage throughout the day.

From 2021, electricity supply companies will begin to offer new smart products and services which, if you choose, will enable you to shift some of your consumption to times of the day when electricity is cheaper.

What are the benefits of smart meters?

Smart meters will provide customers with better information on your energy usage, enable you to reduce your carbon footprint and, from 2021, significantly reduce estimated bills.

Smart Meters will enable the move to a low-carbon electricity network, the development of smart grids, and support the electrification of heat and transport, local renewable generation and microgeneration.

Where will my new smart meter be installed?

The new smart meter will be located in the same place as your existing one.

Will I be charged for the smart meter installation?

No. There is no additional charge for upgrading your meter. Like other meter upgrades, the cost is included in your existing charges for use of the electricity network.

Does it matter which electricity supply company I am with?

No, ESB Networks is replacing meters for all customers, regardless of your electricity supplier.

Who will be replacing my meter?

The replacement work will be carried out by either an ESB Networks network technician or an electrical contractor working on our behalf.

What form of identification should I look for?

ESB Networks network technicians or electrical contractors working on our behalf must always present their photo identification to you. If you have any concerns, or wish to verify their identity, contact ESB Networks on 1800 928 123 or 01 6985005.

What if myself or somebody in my household is dependent on electricity for medical reasons?

ESB Networks will contact all customers who have previously registered as requiring special assistance in order to make a suitable appointment for the replacement of their meter.



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ESB Networks contact details

Smart Meter Telephone Line
1800 928 123 / 01 698 5005

Email: esbnetworks@esb.ie

Web: esbnetworks.ie/smartmeter

Céard a tharlóidh mäs rud é go bhfuil mise nó duine eile i mo theach spleách ar leictreachas ar chúiseanna leighis?

Danfáidh ESB Networks teagmháil leis na custaiméirí go léir is eol a bhfuil cúnamh speisialta ag teastáil uathu le coinne a dhéanamh leo leis an méadar nua a fheistiú.

Cén cineál cruthúnais aitheantais ba cheart dom a lorg?
Na teicneoirí líonra de chuid ESB Networks, mar aon leis na conraitheoirí ag obair thar ár gceann, éilítear orthu cárta aitheantais fhótagrafaigh a thaispeáint duit i gcónaí. Má bhíonn aon imní ort nó más mian leat aitheantas duine a dheimhniú, déan teagmháil le ESB Networks ar 1800 928 123 nó ar 01 6985005.

Sonraí teagmhála ESB Networks

Line theilifóin maidir le méadar chliste
1800 928 123 / 01 698 5005

R-phost: esbnetworks@esb.ie

Gréasán: esbnetworks.ie/smartmeter

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Do mhéadar leictreachais

Mar chuid den Phlean um Gníomhu ar son na hAeráide, tá ESB Networks chun 2.4 milliún méadar den chéad ghluin eile a fheistiú i dtithe, feirmeacha agus gnóthais ar fud na hÉireann. Beidh cuid mhór bunstáisi ag baint leis an teicneolaíocht nua seo do chustaiméirí in Éirinn, don chomhsuaol agus don ghilleagar arson.

Cuirfear tús leis an obair i bhfómhar 2019 agus leanfaidh sí ar aghaidh ina céimeanna go dtí deireadh 2024. Is mian linn buíochas a ghabháil leat roimh ré as ucht comhoibriú linn agus an obair seo ar bun.



Feistiú do mhéadair nua

- Gheobhaidh tú litir eile cúpla seachtain roimh fheistiú do mhéadair nua.
- Má tá do mhéadar leictreachais lasmuigh in áit ar feidir teacht air go héasca, ní bheidh ort a bheith sa bhaile agus an méadar nua a fheistiú againn.
- Má tá do mhéadar laistigh, don bhéadar laistigh, déanfaimid coime leat.
- Tíofaigh teicneoir líonra de chuid ESB Networks nó conraitheoir leictreachais ag obair thar ár gcéann chug d'áitreabh chun an méadar atá ann cheana a bhaint agus an méadar cliste nua a chur ina ionad. Beidh cárta aitheantais fhótagrafaigh ag gach duine dar gcuid oibríthe.
- Beidh orainn do sholáthar leictreachais a mhúchadh go ceann thart ar 45 nóiméad leis an obair a dhéanamh.
- Déanfaimid measnú sábháilteachta ar a bhfuil sa bhosca méadair freisin agus, nuair is gá, déanfaimid oibreacha breise feabhsúcháin saor in aisce.

Ceisteanna coitianta

Céard is méadar cliste ann?

Méadar leictreachais den chéad ghluin eile is ea an méadar cliste. Agus úsáid á baint aige as teicneolaíocht dhigiteach ar an líonra 2G, tabharfaidh an méadar cliste eolas cruinn duit maidir leis an bhfúinneamh a úsáideann tú i rith an lae.

Ón mbliain 2021 ar aghaidh, tosóidh cuideachtaí soláthair leictreachais ag soláthar táirgí agus seirbhísí nua a ligfidh duit níos mó leictreachais a úsáid ag na hamanna a mbíonn sé níos saoire.

Cé na buntáisi a bhaineann leis an méadar cliste?

Tabharfaidh na méadair chliste eolas níos fearr do chustaiméirí faoin méid fuinnimh a úsáideann stad, cuirfidh ar a gcumas a lorg carbóin a laghdú, agus beifear in ann fáil réidh le billí measta de réir a chéile mar thoradh orthu.

Ligfidh sé dúinn aistriú chug líonra leictreachais ar bheag-astú carbóin, eangacha cliste a fhorbairt, agus tacú le leictirín córas téimh agus iompair, giniúint in-athnuaite agus iompar, giniúint in-athnuaite áitiúil, agus micreaghiniúint.

Cén áit a bhfeisteofar mo mhéadar cliste nua?

Beidh an méadar cliste nua san áit chéanna le do mhéadar reatha.

An ngearrfar tálle orm as feistiú an mhéadair chliste?

Ní ghearrfar aon tálle bhreise ort as uasghrádú do mhéadair. Amhail cláir uasghrádaithe méadar eile, tá an costas san áireamh sna tálí a focann tú cheana féin as an líonra leictreachais a úsáid.

Táim le cuidachta soláthair leictreachais eile.

An ndéanfaidh sé sin

aon difríocht?

Ní dhéanfaidh. Beidh ESB Networks ag feistiú méadar nua do gach custaiméir, is cuma cén soláthraí leictreachais atá agat.

Cé a bheidh ag feistiú mo mhéadair nua?

Teicneoir líonra de chuid ESB Networks nó conraitheoir leictreachais ag obair thar ár gcéann a dhéanfaidh an obair.



MÉADAR AR MHEÁDAR TÁIMID AG ULLMHÚ DO CHEANTAIR DON SAOL AR BHEAG-ASTÚ CARBÓIN.

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